

IMPORTANT CONTACT LENS INFORMATION

Fees for your contact lenses are comprised of three components:

- 1.) Comprehensive vision and eye examination
- 2.) Contact Lens professional services
- 3.) Contact Lens materials

Contact Lens professional services include:

- 1.) Special anatomical and optical analysis related to contact lenses
- 2.) Initial contact lens design development
- 3.) Ordering, verifying and dispensing diagnostic lenses
- 4.) Complete instruction on proper insertion, removal, and care of lenses
- 5.) All contact lens follow-up care for three months

The fees for contact lens professional services vary depending upon the complexity of the case and previous contact lens experience of the patient. If you have any questions regarding fees or office policy, please be sure and discuss them with a staff member before leaving the office.

Contact Lens Materials

Fees for contact lens materials vary depending upon design, material, and manufacture. We strive to provide the very best lens materials available at a very competitive cost.

Where should I purchase my lens materials?

We know that in today's market, consumers have more options than ever as to where to purchase contact lens materials. We are all bombarded daily with advertisements that imply savings of up to 50% off. We believe that Family Vision Center has some of the best pricing available. In addition, when you purchase your one year supply of lenses from us you receive our exclusive extended service program. This includes, but is not limited to:

- 1.) Complimentary emergency lenses.***
- 2.) Complimentary replacement of torn or damaged disposable lenses.***
- 3.) Complimentary exchange of unused packages of disposable lenses, should your prescription change during the year following your exam.***
- 4.) Sixty day performance warranty on all non-disposable materials.***
- 5.) Free shipping within the United States of all lens materials.***
- 6.) 30% discount on prescription or non prescription sunglasses.***

*To be eligible for the above services and discounts a One year contact lens supply purchase is required. All complimentary lenses are subject to availability. We reserve the right to substitute materials and limit quantities in case of poor patient compliance.

Fees related to contact lenses are due at the time of service. All other fees related to professional services and contact lens materials must be paid in full before diagnostic lenses can be released from our office. There are occasions when several diagnostic lenses may be evaluated before a final prescription is determined. In the unlikely event we are unable to successfully fit you with contact lenses that meet your expectations; all contact lens material fees will be refunded. It is important that all diagnostic lenses be returned to our office before this refund can be made. There is no refund on professional services.

Name _____ Date _____